**Education**

**North Dakota State University** Fargo, ND **Expected Graduation Date: May 2015**

*Bachelor of Science degree in Computer Science*

* 3.35/4.0 Total Cumulative GPA
* Presidential Honor Scholarship Recipient (Academic Scholarship)

**Normandale Community College** Bloomington, MN **January 2010 – May 2011**

* Post Secondary Enrollment Option (PSEO) Student
* 3.8/4.0 GPA

**Work Experience**

**Moolah** Based in UK  **January 2014 – October 2014**

*Head of Customer Service*

* Demonstrated leadership by hiring and managing a staff of 4 to provide 24-hour customer support
* Utilized strong critical thinking by developing a training program on customer support for new agents
* Displayed organizational skills by preparing and managing 750 Bitcoin ($450,000) worth of investments during our public investment rounds
* Applied previous interpersonal and customer service skills to provide customer support to clients who experienced problems using Moolah services

**NDSU Information Technology Services (ITS)** Fargo, ND **February 2013 - August 2014**

*IVN Technician*

* Utilized technical skills by maintaining and troubleshooting video conference calls between colleges

*Classroom Technician*

* Developed problem solving and computer skills by providing technical support for instructors encountering technical issues with computers, projectors, and other peripherals
* Demonstrated flexibility and adaptability by working on many different technical issues throughout the school

**Best Buy** Fargo, ND **October 2013 – January 2014**

*Mobile Sales Specialist - Seasonal*

* Showcased technical knowledge of mobile devices and other electronics by informing customers about products
* Improved interpersonal skills by dealing with customers to offer exceptional service

**Nickelodeon Universe** Bloomington, MN **June 2012 – February 2014**

*Ride Operator*

* Demonstrated responsibility by ensuring the safety of guests as they move throughout the park and go on rides

**Involvement**

* ACM, Member (2012 – Present)
* Eagle Scout awarded in June 2007 by Boy Scouts of America Troop 293, in Apple Valley, MN

**Computer Skills**

**Programming Languages:** Java; C; C++; C#; HTML5; CSS3; XML; SQL;

**Software:** Visual Studio; Eclipse; Netbeans; Android Studio; SVN; Git

**Operation Systems:** Windows; Max OS X; Linux Ubuntu; Android; iOS; Windows Phone